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# COVID-19 Hotline (800) 722-5725

The COVID-19 hotline is a service operated by the healthcare professionals at the KY Poison Control Center who can provide advice and answer questions. Please be patient as we are handling a high volume of calls and want to give everyone the time they deserve. For general information, please review the website prior to calling the hotline. Guidance is being added as it becomes available.

# KYcovid19@ky.gov

For general inquires, email KYcovid19@ky.gov. Please be patient as we handle a high volume of emails.

Current as of March 29, 2020 at 5 p.m. Eastern time

Kentucky Coronavirus Monitoring Number Tested: 6,018 Positive: 439

Note: Data includes confirmed cases of COVID-19 reported to KDPH.



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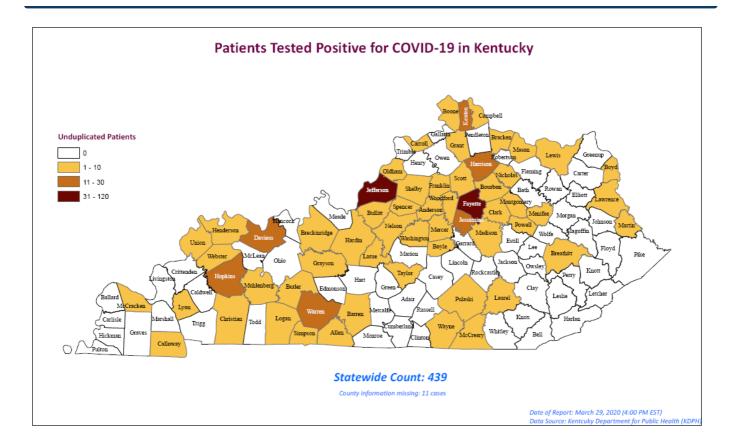




### The Team Kentucky Fund

Governor Andy Beshear invites all Kentuckians to make a tax deductible donation to the Team Kentucky Fund. This fund provides assistance to Kentuckians who have been severely financially impacted by the COVID-19 emergency.

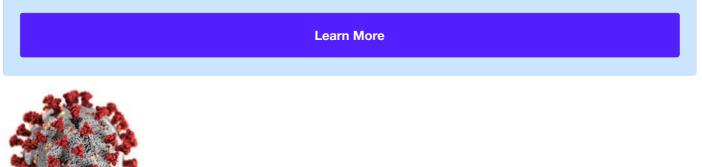
DONATE



In the event of a discrepancy between case confirmations, please note kycovid19.ky.gov is reporting confirmed cases by the Kentucky Department of Public Health (KDPH). We are working diligently to confirm cases as they are reported to KDPH.

### **COVID-19 Related Actions taken by Gov. Andy Beshear**

Daily actions and executive orders can be found here.



The Kentucky Department for Public Health (KDPH) is responding actively to the COVID-19 situation. Our State Health Operations Center is operating at Level 1, its highest activation level. This respiratory disease was first detected in a Kentucky resident on March 6, 2020.

# Resources

Kentuckv's Response to COVID-19

When to Seek Care

Guidance by Topic

Community Guidance

Mental Health and Relieving Anxiety

Services

Healthcare Providers

The COVID-19 response in Kentucky involves stakeholders at every level of the healthcare system. The following documents and links reflect the most current guidance for healthcare providers, laboratories and local public health.

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## **COVID-19 Case Reporting**

Person Under Investigation (PUI) Case Reporting Instructions and Form

EPID 200 Kentucky Reportable Disease Form

## Healthcare Providers and Lab (KDPH)

Rehabilitative Services and COVID-19 Controlled Substance Prescribing (KBML) Elective Procedures Directive Criteria for Return to Work for Healthcare Personnel with Confirmed of Suspected COVID-19 Discontinuation of Home Isolation for Persons with COVID-19 Guidance for Acute Healthcare Facilities in response to COVID-19 Guidance for Long-term Care Facilities in response to COVID-19 Guidance to Healthcare Providers regarding COVID-19 State Laboratory Testing COVID-19 Health Advisory Update and Clinical Guidance Guideline for Conservation of Respiratory Protection Resources

**KDPH** Division of Laboratory Services

### **Healthcare Providers and Laboratories**

COVID-19: Deaf and Hard of Hearing Communication Access Recommendations for the Hospital

SAMHSA OTP Guidance: SAMHSA issued guidance allowing states with and without emergency declarations to allow Opioid Treatment Programs (OTPs) to provide 28 days of take-home medication to stable patients and 15 days of medication to less stable patients whom the OTP believes can responsibly manage this amount of medication.

SAMHSA 42 CFR Part 2 Guidance: SAMHSA issued guidance which allows providers to share patient SUD diagnosis information that would normally be protected under 42 CFR Part 2 in instances of a bona fide medical emergency. Usage of the medical emergency exception must be documented by providers.

CMS Guidance to Catastrophic Coverage Plans: CMS issued an FAQ clarifying that catastrophic coverage plans must include coverage of COVID-19 diagnosis and treatment under the Essential Health Benefits. CMS will waive enforcement actions against any such plan which provides COVID-19 services before patients pay the plan's deductible, and encourages plans and states to provide such pre-deductible coverage.

Update and Interim Guidance on Outbreak of COVID-19

Evaluating and Reporting Persons Under Investigation

Interim Infection Prevention and Control - Cases Confirmed or Under Investigation in Healthcare Settings

Interim Risk Assessment and Public Health Management - Travel-related or community transmission cases

COVID-19 Risk Assessment and Public Health Management Decision Making Flow Chart

Healthcare Infection Prevention and Control FAQs for COVID-19

Frequently Asked Questions About Personal Protective Equipment

Strategies for Optimizing Supply of N95 Respirators

Information for Laboratories

Interim U.S. Guidance for Risk Assessment and Public Health Management of Healthcare Personnel with Potential Exposure in a Healthcare Setting to Patients with COVID-19

Interim Guidance for Implementing Home Care of People Not Requiring Hospitalization for 2019 Novel Coronavirus (2019-nCoV)

COVID-19 Resources for Children

## **KDPH Updates KET interview with Dr. Stack**

Quick Message from Dr. Stack

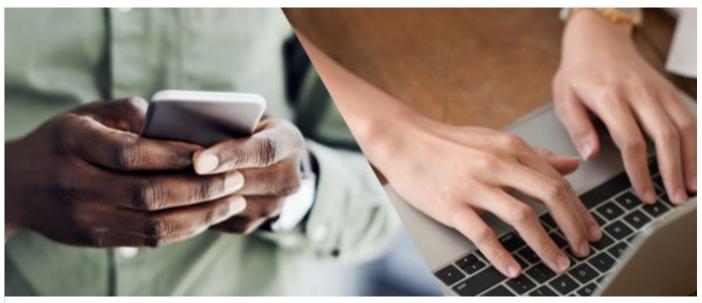
What to do if you are sick

**COVID-19 Prevention Tips in ASL** 

**ASL Mental Health** 

#### **KPDH Archived Videos**

#### **COVID-19** Announcements



#### **KYSAFER**

Report observations of non-compliance with the restrictions on workplace and public gathering.

**View Reporting Options** 

If anyone has information regarding possible price gouging, contact the Office of the Attorney General Consumer Protection hotline at **888-432-9257** or fill out the complaint form online.

#### Kentucky State Agencies Respond to COVID-19

Kentucky Department of Education

Finance and Administration Cabinet

Kentucky Labor Cabinet

Governor's Office of Agricultural Policy's COVID-19 In-Person Closure Information

Kentucky Commission on the Deaf and Hard of Hearing (KCDHH)

**KCDHH COVID-19 Updates** 

#### **Other Resources**

Do not enter if sick sign

Do not enter if sick sign - Spanish

#### Grocery Store Signage for Customers

Grocery Store Social Distancing Signage

Grocery Store Signage for Staff

For COVID-19 information in multiple languages, visit Resources in 150+ Languages (Source: Endangered Language Project)

Updated on March 30th, 2020 01:39PM

Cabinet for Health and Family Services

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